Notice under National Energy Retail Law

The Australian Energy Market Commission (AEMC) gives notice under the National Energy Retail Law as follows:



Under s 251, COAG Energy Council has requested the rule change *Improving the accuracy of customer transfers* (Ref. RRC0007). The proposal seeks to improve the experience of small customers when transferring to new electricity or gas retailers. Submissions must be received by **9 June 2016.**

Under s 251, COAG Energy Council has requested the rule change *Using estimated reads for customer transfers* (Ref. RRC0008). The proposal seeks to reduce the time it takes small customers to transfer to a new retailer by allowing customers with manually-read meters to transfer based on an estimated meter read. Submissions must be received by **9 June 2016.**

Submissions can be made via the AEMC's website. Before making a submission, please review the AEMC's privacy statement on its website. Submissions should be made in accordance with the AEMC's *Guidelines for making written submissions on rule change proposals*. The AEMC publishes all submissions on its website, subject to confidentiality. Documents referred to above are available on the AEMC's website and are available for inspection at the AEMC's office.

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