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Ref: JD/TF/AC

12 May 2016

Mr John Pierce  
Chairman  
Australian Energy Market Commission  
PO Box A2449  
Sydney South NSW 1235

Dear Mr Pierce

***Draft Rule Determination - National Electricity Amendment (Meter Read and Billing Frequency) Rule 2016 (RRC0006)***

Ergon Energy Corporation Limited (Ergon Energy) welcomes the opportunity to provide comment to the Australian Energy Market Commission (AEMC) on its *Draft Rule Determination - National Electricity Amendment (Meter Read and Billing Frequency) Rule 2016* (the Rule Change). This submission, which is available for publication, is made by Ergon Energy in its capacity as an electricity Distribution Network Service Provider in Queensland.

Ergon Energy is supportive of the rule change proposed by Ergon Energy Queensland (EEQ). We appreciate the AEMC's assessment of the issues raised by EEQ. As such, we support the AEMC's Draft Rule Determination to make a preferable draft rule despite the variation from the rule proposed by EEQ. We consider that providing retailers with a clear obligation to issue a bill to small customers on a deemed standing retail contract at least once every 100 days will enhance customer experience and alleviate the concerns raised by EEQ in their rule change.

Should you require additional information, or wish to discuss any aspect of this submission, please do not hesitate to contact either myself on (07) 3851 6416 or Trudy Fraser on (07) 3851 6787.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jenny Doyle'.

**Jenny Doyle**  
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