



DISPUTE RESOLUTION

WEMDRA

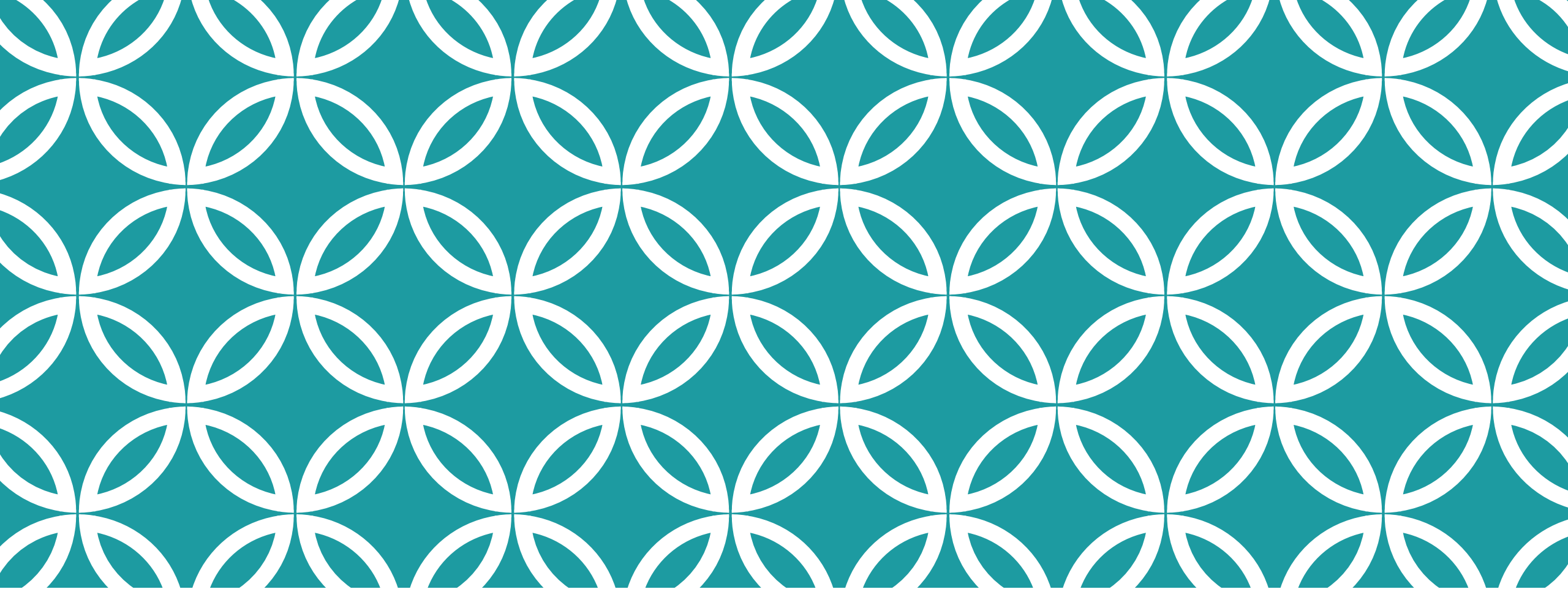
1 November 2013

OVERVIEW OF STAGE 1- DMS

- ❑ Stage 1 is a dispute management system. It is designed to allow participants to resolve disputes using facilitative or advisory dispute resolution processes as those are defined by NADRAC.
- ❑ The Adviser is available to facilitate meetings, arrange facilitators, mediators or expert consultants to assist.
- ❑ There are templates available.
- ❑ It is a fee for service.

OVERVIEW OF STAGE 2 ADVISER PROCESS

- ❑ Stage 2 is designed to have an adviser process that is flexible to meet the needs of participants that may not have been envisaged.
- ❑ It also has a DRP process to ensure a binding decision if required.
- ❑ The adviser maintains a pool of disinterested consultants across Australia, experienced in and available to make determinations.
- ❑ The adviser is there to assist with the selection of an appropriate dispute panel where required and to manage the process (contracts, estimate costs, information exchange etc).



WHAT MIGHT BE AVAILABLE FOR CONNECTION DISPUTES



CURRENT PROVISION

- Non binding expert evaluation.
- key technical issues.

KEY DIFFERENCES

	Proposal	Chapter 8
Scope of the evaluation	Non binding for a specific issue	Flexible whole dispute or an aspect of it.
Range of processes	Expert evaluation non binding. Able to be used as input for DR process.	Range including facilitative, advisory and determinative.
Selection of Person	Parties need to consult or AER (no need to consult with parties).	Parties and Adviser with a need to consult.
Case management	The parties or the expert if empowered.	WEMDRA Dispute adviser
Confidentiality (guidance for the future)	By contract for expert. Other registered parties under the NER.	Notified to the market unless otherwise agreed.
Costs	Costs are to be shared equally.	Depends on the process