

Smart meters: Global Perspectives



"It is in the interests of all parties that equipment from multiple manufacturers interoperates seamlessly within customers' premises so that equipment does not have to be replaced, adding cost and creating disturbance for customers." [UK Government response to DCC report]

- UK— Changed its specification to improve interoperability of the meter
- Victoria What are the lessons from the rollout?
- New Zealand What can we learn?



Split value and uncertainty



- Pilots and trials have highlighted the benefits of smart meter services across the value chain.
- The economic problem is uncertainty at time of investment. The value of a smart meter is split across many parties.
- There may be limited incentive to build 'above and beyond' the minimum specification:
 - There is uncertainty about whether the additional upfront investment will be recovered.
 - Dependent on other parties accessing the services in the future.



"Even if general acceptance exists that these benefits will be provided, there is a question over the <u>timing of the benefits</u> with a large upfront investment that needs to be recovered over the life of the meter" (KEMA's review of other jurisdictions, 2012)

Acceleration of smart meters



- There are benefits today from installing a Type 4 meter for new and replacement meters. But new Rule comes into effect on 1 July 2017.
- Large stock of replacement back of envelope estimate could be between 10-15 per cent of customers.
- Communication How could we provide incentives for distributors and retailers to install smart meters?





Thank you for your attention



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