



National Electricity Amendment (Supporting compliance with meter maintenance obligations) Rule 2026 No. 6

The Australian Energy Market Commission makes the following Rule under the National Electricity Law to the extent applied by:

- (a) the *National Electricity (South Australia) Act 1996* of South Australia;
- (b) the *Electricity (National Scheme) Act 1997* of the Australian Capital Territory;
- (c) the *Electricity - National Scheme (Queensland) Act 1997* of Queensland;
- (d) the *National Electricity (New South Wales) Act 1997* of New South Wales;
- (e) the *Electricity - National Scheme (Tasmania) Act 1999* of Tasmania;
- (f) the *National Electricity (Victoria) Act 2005* of Victoria; and
- (g) the *Australian Energy Market Act 2004* of the Commonwealth.

Anna Collyer
Chairperson
Australian Energy Market Commission

National Electricity Amendment (Supporting compliance with meter maintenance obligations) Rule 2026 No. 6

1 Title of Rule

This Rule is the *National Electricity Amendment (Supporting compliance with meter maintenance obligations) Rule 2026 No. 6*.

2 Commencement

Schedule 1 of this Rule commences operation on 1 September 2026.

Schedule 2 of this Rule commences operation on 1 September 2027.

Schedule 3 of this Rule commences operation on 1 November 2027.

Schedule 4 of this Rule commences operation on 30 November 2028.

Schedule 5 of this Rule commences operation on 25 June 2026.

3 Amendment to the National Electricity Rules

The National Electricity Rules are amended as set out in Schedule 1.

4 Amendment to the National Electricity Rules

The National Electricity Rules are amended as set out in Schedule 2.

5 Amendment to the National Electricity Rules

The National Electricity Rules are amended as set out in Schedule 3.

6 Amendment to the National Electricity Rules

The National Electricity Rules are amended as set out in Schedule 4.

7 Amendment to the National Electricity Rules

The National Electricity Rules are amended as set out in Schedule 5.

Schedule 1 Amendment to the National Electricity Rules

(Clause 3)

[1] Clause S7.6.1 General

After clause S7.6.1(b), insert:

- (b1) Where the *Metering Coordinator* ceases to be appointed in respect of a *connection point*, it must, within 10 *business days* after receiving a request from the newly appointed *Metering Coordinator*, make available to that newly appointed *Metering Coordinator* the test certificates for the tests referred to in paragraph (a), where the *Metering Coordinator* has access to those certificates.

Schedule 2 Amendment to the National Electricity Rules

(Clause 4)

[1] Clause 7.6.2A Obligations of retailers and other persons who appoint Metering Coordinators

After clause 7.6.2, insert:

7.6.2A Obligations of retailers and other persons who appoint Metering Coordinators

- (a) Where:
- (1) in accordance with clause 7.6.2(a) a person has appointed a *Metering Coordinator* with respect to a *connection point*; and
 - (2) the *Metering Coordinator* has, for the purposes of enabling compliance with its obligations under Parts D, E and F of this Chapter 7 to inspect or test the *metering installation* or to repair a *metering installation malfunction* at the *connection point*, requested the reasonable assistance and cooperation of that person,

the person must promptly provide to the *Metering Coordinator* such reasonable assistance and cooperation to assist the *Metering Coordinator* to comply with its obligations under Parts D, E and F of this Chapter 7, including any applicable timing requirements.
- (b) For the purpose of paragraph (a), the person that appointed the *Metering Coordinator* is required to do the following, promptly and in accordance with procedures *published* by AEMO:
- (1) where requested by the *Metering Coordinator*, facilitate a interruption at the *connection point*, including by agreeing the date on which the *supply* interruption will take place and facilitating access to the *metering installation* on that date;
 - (2) where the person is a *retailer* and where requested by the *Metering Coordinator*, inform the *retail customer* at the *connection point* of the date that the *Metering Coordinator* proposes to test or inspect the *metering installation* or repair the *metering installation malfunction* (as relevant) in accordance with the *Metering Coordinator's* obligations under this Chapter 7, and provide any further information the *retail customer* may require to prepare for the *Metering Coordinator* to carry out its work; and
 - (3) if there was a *defect at the metering installation* and the person is aware it has been rectified, inform the *Metering Coordinator* of that rectification.

- (c) *AEMO* must establish, maintain and *publish* a procedure for the purpose of paragraph (b), on how persons who appointed a *Metering Coordinator* are expected to support *Metering Coordinators* to inspect, test and repair *metering installations*.

[2] Clause 7.8.10 Metering installation malfunctions

After clause 7.8.10(b), insert:

- (b1) Without limiting paragraph (b), the procedure must:
 - (1) include the process for *AEMO* to grant, vary or revoke an exemption from the requirements set out in paragraph (a); and
 - (2) provide for *AEMO* to grant an exemption from the requirements set out in paragraph (a):
 - (i) where the *metering installation* is not accessible or safe or ready to be repaired, for a period determined by *AEMO*; and
 - (ii) otherwise, for the period prescribed in the procedure.
- (b2) A *Metering Coordinator* must comply with the procedures *published* by *AEMO* under paragraph (b) in making an application for an exemption under this clause.
- (b3) *AEMO* may grant an exemption under this clause, or vary or revoke an exemption, at any time in accordance with the procedure *published* under paragraph (b).

[3] Clause 7.9.1 Responsibility for testing

In clause 7.9.1(a), at the start of the text, insert "Except to the extent an exemption under paragraph (m) applies, a".

[4] Clause 7.9.1 Responsibility for testing

After clause 7.9.1(l)(2), insert new clauses 7.9.1(m), 7.9.1(n), 7.9.1(o), 7.9.1(p) and 7.9.1(q) as follows:

- (m) *AEMO* may exempt a *Metering Coordinator* from the timeframes for testing specified in this clause 7.9.1 and Schedule 7.6.1.
- (n) *AEMO* must establish, maintain and *publish* a procedure applicable to the provision of exemptions for the purpose of paragraph (m).
- (o) Without limiting paragraph (n), the procedure must:
 - (1) include the process for *AEMO* to grant, vary or revoke an exemption for the purposes of paragraph (m); and

- (2) provide for *AEMO* to grant an exemption from the requirements set out in subparagraph (a)(2) where the *metering installation* is not accessible, safe or ready to be tested, for a period determined by *AEMO*.
- (p) If a *Metering Coordinator* seeks an exemption under paragraph (m), it must:
 - (1) comply with the procedure *published* by *AEMO* under paragraph (n); and
 - (2) include in its application a proposed schedule for the testing required by Schedule 7.6.1.
- (q) *AEMO* may grant an exemption under paragraph (m), or vary or revoke an exemption, at any time in accordance with the procedure *published* under paragraph (n).

Schedule 3 Amendment to the National Electricity Rules

(Clause 5)

[1] Clause 7.8.10 Metering installation malfunctions

In clause 7.8.10(a), at the start of the text, after "Subject to paragraph (a1)", insert "and clauses 7.9A.1(f) and 7.9A.2(e)".

[2] Clause 7.8.10D Shared fusing meter replacement procedure

In clause 7.8.10D(h)(2), after "at the metering installation, then", insert "each of".

[3] Clause 7.8.10D Shared fusing meter replacement procedure

In clause 7.8.10D(h)(2), after "59AAA of the NERR", omit "applies" and substitute "and clauses 7.9A.1 and 7.9A.2 of this Chapter 7 apply".

[4] Rule 7.9A Notices and information on inspection, testing and repair of metering installations

After clause 7.9.6, insert:

7.9A Notices and information on inspection, testing and repair of metering installations

7.9A.1 Notice procedure for repairing defects at metering installations where retailer appointed the Metering Coordinator

(a) Where:

- (1) a *Metering Coordinator* is unable to arrange for the testing, inspection or repair of a *metering installation* due to a *defect at the metering installation*; and
- (2) the person who appointed the *Metering Coordinator* is a *retailer*,

the *Metering Coordinator* must notify the retailer of the *defect at the metering installation*.

- (b) Within 5 *business days* of being notified by the *Metering Coordinator*, the *retailer* must send a notice to the relevant *retail customer* regarding the *defect at the metering installation* and request that the defect be rectified (**first notice**).

- (c) If the *retailer* has not either received confirmation from the *retail customer* that the *defect at the metering installation* has been rectified, or rectified the defect itself, within 40 *business days* of issuing the first notice, the *retailer* must send a second notice to the *retail customer* no more than 45 *business days* after issuing the first notice to the *retail customer* (**second notice**).
- (d) If the *retailer* has not received confirmation from the *retail customer* that the *defect at the metering installation* has been rectified within 40 *business days* of issuing the second notice, the *retailer* must use best endeavours to contact the *retail customer* to confirm whether the *defect at the metering installation* has been rectified.
- (e) The *retailer* must promptly notify the *Metering Coordinator* when the *defect at the metering installation* has been rectified.
- (f) The timeframes for inspecting, testing or repairing (as applicable) *metering installations* under this Chapter 7 do not apply to the *Metering Coordinator*, and the *Metering Coordinator* is not required to complete the inspection, test or repair (as applicable) of the *metering installation*, for the period:
 - (1) commencing on the date the *Metering Coordinator* notifies the *retailer* under paragraph (a); and
 - (2) ending on the date the *retailer* notifies the *Metering Coordinator* under paragraph (e).
- (g) When the *Metering Coordinator* is notified that the *defect at the metering installation* has been rectified, the *Metering Coordinator* must progress the inspection, test or repair (as applicable) of the *metering installation* in accordance with this Chapter 7, including any exemption granted by *AEMO* in accordance with clauses 7.8.10 or 7.9.1.
- (h) If the *retail customer* at the premises changes at any time after the *Metering Coordinator* has sent the notice under paragraph (a) and before it has received the notice under paragraph (e), the *retailer* must commence the notification process in paragraphs (b) to (d) again.
- (i) Paragraph (a) applies to a *Metering Coordinator* regardless of whether or not any *Metering Coordinator* previously appointed for the relevant *metering installation* has already issued a notice under paragraph (a).

7.9A.2 Notice procedure for repairing defects at metering installations where a large customer appointed the Metering Coordinator

- (a) Where:

- (1) a *Metering Coordinator* is unable to arrange for the testing, inspection or repair of a *metering installation* due to a *defect at the metering installation*; and
- (2) the person who appointed the *Metering Coordinator* is a *large customer*,

the *Metering Coordinator* must send a notice to the *large customer* requesting that the *defect at the metering installation* be rectified (**first notice**).

- (b) Upon receiving the first notice, the *large customer* must:
 - (1) take all reasonable steps to arrange for the *defect at the metering installation* to be rectified; and
 - (2) notify the *Metering Coordinator* when the *defect at the metering installation* has been rectified.
- (c) If the *Metering Coordinator* has not received the notification described in subparagraph (b)(2) within 40 *business days* of issuing the first notice, the *Metering Coordinator* must send a reminder notice (**second notice**) to the *large customer* no more than 45 *business days* after issuing the first notice.
- (d) If the *Metering Coordinator* has not received a response from the *large customer* within 40 *business days* of sending the second notice, the *Metering Coordinator* must use best endeavours to contact the *large customer* to confirm whether the *defect at the metering installation* has been rectified.
- (e) The timeframes for inspecting, testing or repairing (as applicable) *metering installations* under this Chapter 7 do not apply to the *Metering Coordinator*, and the *Metering Coordinator* is not required to complete the inspection, test or repair (as applicable) of the *metering installation*, for the period:
 - (1) commencing on the date the *Metering Coordinator* sends the first notice; and
 - (2) ending on the date the *large customer* notifies the *Metering Coordinator* that the *defect at the metering installation* has been rectified.
- (f) When the *Metering Coordinator* is notified that the *defect at the metering installation* has been rectified, the *Metering Coordinator* must progress the inspection, test or repair (as applicable) of the *metering installation* in accordance with this Chapter 7, including any exemption granted by *AEMO* in accordance with clauses 7.8.10 or 7.9.1.
- (g) If the *large customer* at the *connection point* changes at any time after the *Metering Coordinator* sends the first notice and before the

Metering Coordinator receives notice that the *defect at the metering installation* has been rectified, the notification process in this clause 7.9A.2 must commence again.

- (h) Paragraph (a) applies to a *Metering Coordinator* regardless of whether or not any *Metering Coordinator* previously appointed for the relevant *metering installation* has already issued a notice under paragraph (a).

[5] Clause S7.6.1 General

In clause S7.6.1(c)(1), after "7.9.1 and this Schedule 7.6", insert ", subject to clauses 7.9A.1 and 7.9A.2".

[6] Chapter 10 Glossary

In the definition of "**defect at the metering installation**", after "installation is unable to be", insert "inspected, tested,".

Schedule 4 Amendment to the National Electricity Rules

(Clause 6)

**[1] Rule 7.9A Notices and information on inspection,
testing and repair of metering
installations**

After clause 7.9A.2, insert:

7.9A.3 Metering Coordinators to provide information on compliance

The *Metering Coordinator* for a *metering installation* must provide information, in accordance with the *Market Settlement and Transfer Solution Procedures*, relating to the compliance status of that *metering installation* in respect of inspection, testing and repair obligations under this Chapter 7.

Schedule 5 Amendment to the National Electricity Rules

(Clause 7)

[1] Rule 11.193 Rules consequential on making the National Electricity Amendment (Supporting compliance with meter maintenance obligations) Rule 2026

In Chapter 11 after rule 11.192, insert new rule 11.193 as follows:

11.193 Rules consequential on making the National Electricity Amendment (Supporting compliance with meter maintenance obligations) Rule 2026

11.193.1 Definitions

For the purposes of this rule 11.191:

Amending Rule means the *National Electricity Amendment (Supporting compliance with meter maintenance obligations) Rule 2026*.

commencement date means 1 September 2027, being the date Schedule 2 of the Amending Rule commences.

11.193.2 AEMO procedures

- (a) By 1 June 2027, *AEMO* must:
 - (i) update and *publish* the procedures required by clause 7.8.10 as in force on the commencement date;
 - (ii) develop and *publish* the procedures required by clause 7.9.1 as in force on the commencement date;
 - (iii) develop and *publish* the procedures required by clause 7.6.2A(c) as in force on the commencement date; and
 - (iv) review and if necessary amend and *publish* any other relevant procedures and guidelines developed by *AEMO*, to account for the Amending Rule.
- (b) In *publishing* the procedures described in subparagraphs (a)(i), (a)(ii) and (a)(iii), *AEMO*:
 - (i) must comply with the *Rules consultation procedures*; and
 - (ii) may combine two or all of those procedures into one document, or *publish* them separately.
- (c) In *publishing* the procedures described in subparagraph (a)(iv) (if any), *AEMO* must comply with the applicable consultation procedures, or if no consultation procedures are specified, the *Rules consultation procedures*.

- (d) By 1 November 2027, *AEMO* must update and *publish* the *Market Settlement and Transfer Solution Procedures*, in accordance with the *Rules consultation procedures*, to include the following, to take effect on 30 November 2028:
 - (i) the types of information a *Metering Coordinator* must provide under clause 7.9A.3 relating to the compliance status of *metering installations* in respect of inspection, testing, and repair obligations in Chapter 7;
 - (ii) how a *Metering Coordinator* must provide the information specified in subparagraph (d)(i); and
 - (iii) any other matters *AEMO* considers relevant in *Metering Coordinators* providing information relating to the compliance status of *metering installations* in respect of inspection, testing and repair obligations in Chapter 7.