

7 May 2026

Anna Collyer
Chair
Australian Energy Market Commission

Lodged via the Commission's website: www.aemc.gov.au

Dear Ms Collyer,

ERC0419 - Supporting compliance with meter maintenance obligations – Draft Determination

SA Power Networks welcomes the opportunity to respond to the Australian Energy Market Commission's (AEMC's) Draft Determination on Supporting compliance with meter maintenance obligations. We support the AEMC's practical and well-considered approach to improving metering compliance while avoiding measures that would add cost or create unnecessary customer impacts.

D.1.1 – Retailer De-energisation of Large Customers

We agree that requiring or enabling retailers to de-energise large customers for non-cooperation with Metering Coordinators (MCs) would create disproportionate risks and negative customer experiences. Large customers rely on continuous supply, and using de-energisation as a compliance tool would introduce unnecessary operational, safety and economic consequences. We strongly support the AEMC's view that such an obligation is not appropriate.

D.1.5 – DNSP Advance Notice of Planned Outages to MCs

We also support the decision not to require DNSPs to provide MCs with advance planned outage information. The practical constraints around outage scheduling, competing priorities, and limited opportunities for MCs to act on such information mean that the obligation would add complexity without delivering meaningful benefit.

SA Power Networks supports the Draft Determination and agrees that the AEMC's proposed rule strikes the right balance between improved compliance and practical, customer-focused implementation. We welcome continued engagement as the rule progresses.

Should you require further information or wish to discuss our submission in more detail, please do not hesitate to contact Debbie Voltz at debbie.voltz@sapowernetworks.com.au.

Yours sincerely,



Richard Sibly
Head of Regulation