



## **Draft National Energy Retail Amendment (Minor changes 1) Rule 2024**

The Australian Energy Market Commission makes the following Rule under the National Energy Retail Law as applied by:

- (a) the *National Energy Retail Law (South Australia) Act 2011* of South Australia;
- (b) the *National Energy Retail Law (ACT) Act 2012* of the Australian Capital Territory;
- (c) the *National Energy Retail Law (Adoption) Act 2012* of New South Wales;
- (d) the *National Energy Retail Law (Tasmania) Act 2012* of Tasmania;
- (e) the *National Energy Retail Law (Queensland) Act 2014* of Queensland; and
- (f) the *Australian Energy Market Act 2004* of the Commonwealth.

Anna Collyer  
Chairperson  
Australian Energy Market Commission

## **Draft National Energy Retail Amendment (Minor changes 1) Rule 2024**

### **1 Title of Rule**

This Rule is the *Draft National Energy Retail Amendment (Minor changes 1) Rule 2024*.

### **2 Commencement**

This Rule commences operation on 3 June 2024.

### **3 Amendment to the National Energy Retail Rules**

The National Energy Retail Rules are amended as set out in Schedule 1.

## **Schedule 1      Amendment to the National Energy Retail Rules**

(Clause 3)

### **[1] Rule 76A      Family violence policy**

After rule 76A, insert:

**Note**

This rule is classified as a tier 1 civil penalty provision under the National Energy Retail Regulations. (See clause 6 and Schedule 1 of the National Retail Regulations).

### **[2] Rule 76D      Regard to safety and circumstances of customers**

After rule 76D, insert:

**Note**

This rule is classified as a tier 1 civil penalty provision under the National Energy Retail Regulations. (See clause 6 and Schedule 1 of the National Retail Regulations).

### **[3] Rule 76G      Affected customer information**

After subrule 76G(1), insert:

**Note**

This subrule is classified as a tier 1 civil penalty provision under the National Energy Retail Regulations. (See clause 6 and Schedule 1 of the National Retail Regulations).

### **[4] Rule 126A      Keeping medical confirmations**

After rule 126A, insert:

**Note**

This rule is classified as a tier 2 civil penalty provision under the National Energy Retail Regulations. (See clause 6 and Schedule 1 of the National Retail Regulations).

### **[5] Rule 147A      Information about small generator connections electricity**

After rule 147A, insert:

**Note**

This rule is classified as a tier 2 civil penalty provision under the National Energy Retail Regulations. (See clause 6 and Schedule 1 of the National Retail Regulations).