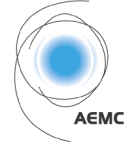


Notice under National Electricity Law



Initiation of request

The Australian Energy Market Commission (AEMC) gives notice under the National Electricity Law as follows:

Under s 95, Red Energy Pty Ltd and Lumo Energy (Australia) Pty Ltd requested the *Protecting customers affected by family violence* (Ref. RRC0042) proposal. The proposal seeks to provide new protections and assistance to retail customers affected by family violence. Submissions must be received by **3 March 2022**.

Submissions can be made via the AEMC's website. Before making a submission, please review the AEMC's privacy statement on its website. Submissions should be made in accordance with the AEMC's *Guidelines for making written submissions on Rule change proposals*. The AEMC publishes all submissions on its website, subject to confidentiality.

Documents referred to above are available on the AEMC's website and are available for inspection at the AEMC's office.

Australian Energy Market Commission
Level 15, 60 Castlereagh St
Sydney NSW 2000

18 November 2021
Telephone: (02) 8296 7800
www.aemc.gov.au