

Part 8A Electricity generation in the distribution system

147A Information about small generator connections - electricity

- (1) A distributor must publish the following information on its website, in the same location as the information published under rule 80:
 - (a) information about safety and technical requirements applicable under energy laws to *small generators* or the owners, operators or controllers of *small generators*;
 - (b) information about requirements under energy laws for servicing and inspection of *small generators* and the required qualifications for persons undertaking the work and requirements for the provision of information to the distributor about the results of those inspections;
 - (c) information about requirements under energy laws (if any) relating to the installation of equipment for remote control of *small generators* by the distributor or a third party;
 - (d) a description of the circumstances in which remote control equipment may be used by the distributor or a third party and who the customer may contact if it considers settings on the equipment are incorrect or malfunctioning;
 - (e) information about the use of data and information obtained from equipment for remote control of a *small generator* by the distributor or a third party;
 - (f) a description of other rights and obligations concerning the provision of supply services for taking supply from *small generators* under the energy laws;
 - (g) reference to the jurisdictional or other legislation and statutory instruments under which the requirements referred to in paragraphs (a) to (f) are imposed;
 - (h) a description of the distributor's arrangements for applying maximum export limits at connection points for *small generators* and the circumstances in which a choice of maximum export limit is available; and
 - (i) information about changing the maximum export limit at a connection point for a *small generator*, where a choice of limit is available.
- (2) The information must be:
 - (a) expressed in clear, simple and concise language;
 - (b) in a format that makes it easy for a small customer to understand; and
 - (c) consistent with the distributor's deemed standard connection contract.
- (3) If requested by a small customer, the distributor must use its best endeavours to provide the information in a language other than English requested by the customer.
- (4) If a customer requests information of the kind referred to in subrule (1), the distributor must either:

- (a) refer the customer to the distributor's website; or
 - (b) provide the information to the customer.
- (5) However, the distributor must provide a copy of any information of that kind to the customer if the customer requests a copy.
- (6) The information or a copy of the information requested under this rule must be provided without charge, but information requested more than once in any 12-month period may be provided subject to a reasonable charge.
- (7) This rule does not affect and is additional to any information required to be provided under chapter 5A of the NER.

147B Immunity for failure to take supply of electricity from premises

- (1) A retailer or distributor, or an officer or employee of a retailer or distributor, does not incur any civil monetary liability for any partial or total failure to take supply of electricity from premises unless the failure is due to an act or omission done or made by the retailer or distributor or the officer or employee of the retailer or distributor, in bad faith or through negligence.
- (2) A retailer or distributor may enter into an agreement with a person (other than a small customer) varying or excluding the operation of subrule (1) and, to the extent of that agreement, that subrule does not apply.
- (3) A distributor may enter into an agreement with a small customer varying or excluding the operation of subrule (1) if permitted to do so by local instrument applying to the distributor and, to the extent of that agreement, that subrule does not apply.
- (4) An agreement under subrule (3):
- (a) must comply with any requirement prescribed by the local instrument; and
 - (b) must not apply in relation to an act or omission of a kind excluded from the operation of subrule (3) by the local instrument.
- (5) This rule does not apply:
- (a) to a distributor that is an electricity distribution network service provider or an officer or employee of such a distributor in relation to an act or omission in the performance or exercise, or purported performance or exercise, of a system operations function or power; or
 - (b) to any liability of an officer or employee of a body corporate to the body corporate.
- (6) In this rule:
- electricity distribution network service provider** means a regulated distribution network service provider within the meaning of the NEL;
- system operations function or power** has the same meaning as in section 119 of the NEL.