**National Energy Retail Rules Version 28**

**Historical Information**

This version of the National Energy Retail Rules was current from 1 August 2021 to 18 August 2021.

National Energy Retail Rules

Version 28

Status Information

This is the latest electronically available version of the National Energy Retail Rules as at 1 August 2021.

This consolidated version of the National Energy Retail Rules was last updated on 1 August 2021 as a result of the commencement of the following amendments:

Schedule 1 of the National Energy Retail Amendment (Maintaining life support customer registration when switching) Rule 2021 No. 1

Schedule 2 of the National Energy Retail Amendment (Minor changes 2) Rule 2021 No. 3

Application of the National Energy Customer Framework related Rule

On 27 June 2012, the South Australian Minister introduced the National Energy Retail Rules under section 238 of the National Energy Retail Law (NERL) set out in the Schedule to the National Energy Retail Law (South Australia) Act 2011. These Rules commenced operation as a law of Tasmania, the Australian Capital Territory and the Commonwealth on 1 July 2012; South Australia on 1 February 2013, New South Wales on 1 July 2013 and Queensland on 1 July 2015.

These Rules do not apply in Victoria, Western Australia or the Northern Territory until the NERL is implemented as a law in that jurisdiction.

These Rules can also be found on the Australian Energy Market Commission's website under the 'National Energy Retail Rules', 'Rules made by the SA Ministers' tabs.

Provisions in force

All provisions displayed in this consolidated version of the Rules have commenced.  As at the date of this consolidation the Australian Energy Market Commission has made the following Rule under the National Energy Retail Law that has not yet commenced:

Schedule 1 of the National Energy Retail Amendment (Bill contents and billing requirements) Rule 2021 No. 2 will commence operation on 4 August 2022.

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