AUSTRALIAN ENERGY MARKET COMMISSION **CONSUMER ACTION PLAN GIVING ENERGY CONSUMERS MORE CHOICE, CONTROL AND PROTECTION**

This package of new rules and reviews is all about giving consumers more choices about energy products and services; more control over energy bills; and stronger protections.

Final rule: DEC 2018

Introducing maximum timeframes for meter installations

Requires retailers to provide customers with new electricity meters within a defined timeframe. Customers typically need a new 'smart' meter when they build a new house, renovate or install solar panels.

Consultation paper: JAN 2019

Electricity networks economic regulatory frameworks review

Annual review that explores options for the grid of the future including improved ways for network businesses to adopt lowest cost solutions to support the integration of customers' solar, batteries and other distributed energy resources.

Draft report: JAN 2019

Strengthening protections for customers in embedded networks

Developing a package of law and rule changes to strengthen protections and improve access to competitive retail offers for embedded network customers.

Rule starts: FEB 2019

Advance notice of price changes Requires retailers to notify customers at least five business days before their gas or electricity prices change.

