

Comments: Pv array ordered 6 Aug 2018
Sapn seg approval 7 aug
Retailer request for smart meter 23 Aug
Request confirmed 24 Aug
10 kw solar pv array install 3 sept
Sms confirming meter install recvd 18 sept To be installed 8 Oct DID NOT HAPPEN.
INSTALLATION CONTRACTOR rebooked for 5 Nov Informed retailer 5 Oct but retailer did Not inform me. Wasted day waiting for install.

Anything that forces a service obligation On meter installers to perform changeover In a more timely manner than I am currently Enduring is to be fully supported.

It appears that the policy change to “Power of choice” in Dec 2017 has been largely Responsible for this dogs breakfast of Service delivery. Previously meter installs & abolishments were performed solely by SAPN in SA. If it was booked it was done.

Three months from deciding on solar to
Getting a solar meter is not acceptable.
Haven't got installed yet. Not holding breath.

Cheers John Milburn