



25 October 2018

Australian Energy Market Commission
PO Box A2449
Sydney South NSW 1235

Dear Australian Energy Market Commission

Draft National Electricity Amendment (Metering installation timeframes) Rule 2018

Powershop Australia Pty Ltd (**Powershop**) thanks the Australian Energy Market Commission (**AEMC**) for the opportunity to provide comments on the draft amendments to the National Electricity Rules (**NER**) and the National Electricity Retail Rules (**NERR**) as part of the Draft National Electricity Amendment (Metering installation timeframes) Rule 2018.

NER:

- **7.8.10A Timeframes for meters to be installed – new connection**
- **7.8.10B Timeframes for meters to be installed – where a connection service is not required**
- **7.8.10C Timeframes for meters to be installed – where a connection alteration is required**

Powershop supports the new inclusion of clause (b) (1) to (3) for the above rules as it makes the rules more practical and more importantly ensures the safety of installers and customers.

NERR Rule 59C (2): Powershop supports the inclusion of a customers' right to choose whether they receive the 4 business day notice period planned interruption notice. This amendment will allow for a more streamlined approach and will enhance the customer experience.

If you have any queries or would like to discuss any aspect of this submission please do not hesitate to contact me.

Yours sincerely,

Haiden Jones
Operations Manager
Powershop Australia Pty Ltd