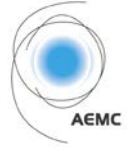


Notice under National Energy Retail Law



The Australian Energy Market Commission (AEMC) gives notice under the National Energy Retail Law as follows:

Under s 251, the Australian Energy Regulator has requested the *Strengthening protections for customers in hardship* (Ref. RRC0017) proposal. The proposal seeks to replace rule 75 of the National Energy Retail Rules to allow for the development of binding Customer Hardship Policy Guidelines. Submissions must be received by **28 June 2018**.

Submissions can be made via the AEMC's website. Before making a submission, please review the AEMC's privacy statement on its website. Submissions should be made in accordance with the AEMC's *Guidelines for making written submissions on Rule change proposals*. The AEMC publishes all submissions on its website, subject to confidentiality.

Documents referred to above are available on the AEMC's website and are available for inspection at the AEMC's office.

Australian Energy Market Commission
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24 May 2018
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www.aemc.gov.au